

# TIDEWATER EXPRESS INC.

## **WHO WE ARE**

Tidewater Express Inc (TEI) is a family owned and operated light and heavy-duty towing/recovery and vehicle/equipment repair service company. Locally owned and operated in Hampton Roads, VA area since 1988, TEI began as a heavy duty truck repair shop and has grown over the years to include towing services, oversized hauling, auto body collision repair and paint, RV repairs and maintenance and state/DOT inspections. The TEI wrecker division has a state-of-the-art fleet that is able to tow just about anything on the road, in the air or on the water. TEI spares no expense when it comes to the safety of our vehicles, team members, our customers, and their property.

Tidewater Express Inc. – Hampton. Heavy duty truck repair shop and inspection center.

*1749 W Pembroke Ave Hampton, VA 23661*

Tidewater Express Inc. – Chesapeake. Heavy duty truck repair shop and inspection center.

*4209 S Military Hwy Chesapeake, VA 23321*

Tidewater Express Inc. – Chesapeake. Corporate Headquarters and TEI fleet maintenance repair shop.

*924 Cavalier Blvd Chesapeake, VA 23323*

Colonial Truck & Trailer Service – Williamsburg. RV, trailer, truck repair shop and inspection center.

*1574-C Penniman Rd Williamsburg, VA 23185*

Autocraft Collision Center VA – Virginia Beach. Heavy duty fleet and auto body repair and paint shop.

*901 S Military Hwy Virginia Beach, VA 233464*

## **WHAT WE'RE LOOKING FOR (required for all positions)**

- Effectively communicate with team members, vendors, and customers
- Ability to use tools and/or trucks in a safe and efficient manner
- Ability to work and make quality decisions to ensure meeting deadlines under the safest possible conditions
- Follow all workplace and OSHA safety requirements
- Mechanics and Auto Body Technicians must possess or purchase tools
- Must be capable of frequent walking, standing, kneeling, heavy lifting, and carrying at least 50 lbs.
- Must be willing to work inside or outside on all surfaces with some ladder work
- CDL and non-CDL tow truck operators must possess Driver Authorization Document (DAD) and Towing/Recovery licenses
- Have a valid VA driver's license and a clean driving record
- Must have a strong attention to details
- Should have a "team first" attitude and maintain our team atmosphere even under stressful conditions
- Perform all duties as assigned by supervisor
- Must be able to pass a drug screening and background check

## **WHY YOU'LL LIKE WORKING HERE**

- Employee and family medical, dental, and vision insurance (medical paid 100% by TEI at 5 year work anniversary)
- Simple IRA with TEI matching contribution
- Life insurance and legal plus other supplemental coverage available
- PTO, holiday, and bereavement pay
- Training and professional development opportunities
- Employee focused incentive programs and events
- Sign on bonuses available with qualified experience for some positions

Apply online at - <https://tidewaterexpressinc.com/jobs>

**EXCELLENCE IN MOTION**

# TIDEWATER EXPRESS INC.

## OPEN POSITIONS

### **1 – RV/Trailer Technician @ Colonial Truck & Trailer Service – Williamsburg**

- locate and repair frayed wiring, broken connections, or incorrect wiring
- repair plumbing and propane gas lines
- examine and test operation of parts/systems to ensure completeness of repairs
- inspect, repair, or replace brake systems
- remove damaged exterior panels, repair and replace structural frame members
- refinish wood surfaces on cabinets, doors, moldings, and floors
- perform preventative maintenance on RVs and trailers
- inspect, service, and replace trailer parts including tires
- ensure repaired RVs and trailers meet US Department of Transportation road safety requirements

### **2 – Diesel Technician @ Tidewater Express Inc. – Hampton Shop and Williamsburg Shop**

- repair/maintain all mechanical, electrical, and electronic components on a variety of commercial vehicles within time limits
- must have a thorough working knowledge of preventative maintenance programs for heavy duty trucks, trailers, and RVs
- basic welding skills
- must be able to use computers and other digital technology to perform diagnostic work
- have at least 3 years of experience as a medium or heavy duty truck or school bus mechanic
- responsible for competent completion of daily maintenance and major repairs that are assigned
- assist service advisors and management by advising the most economical yet effective repairs of customer vehicles
- be comfortable with exposure to hot and cold temps, dust, toxic chemicals, materials, and welding sparks

### **3 – Road Service Technician @ Tidewater Express Inc. – dispatched from Corporate Office Chesapeake**

- must possess all of the skills required of the Diesel Technician position with work mainly at customers location or roadside
- perform duties during regular working hours and when circumstances arise, additional duty time required to complete task
- responsible for constant communication with the dispatchers when on a dispatched job and when clear and ready for next task
- when not performing a dispatched job, be in one of the TEI shops working on tickets where and when needed

\*\*\*THIS POSITION WILL BE PART OF A ROTATION OF 24/7 HOURS 365 DAYS ON CALL REPAIR TECHNICIANS\*\*\*

### **4 – CDL & Non-CDL Tow Truck Operators @ Tidewater Express Inc. – dispatched from Corporate Office Chesapeake**

- CDL ops class A CDL license is required and have fundamental knowledge of rigging & HD towing techniques and practices
- must have towing license
- the ability to obtain TWIC and DBIDS cards in order to gain access to military bases and ports
- medical examiner certification is required
- must have a clean motor vehicle record

\*\*\*THIS POSITION WILL BE PART OF A ROTATION OF 24/7 HOURS 365 DAYS ON CALL TOW TRUCK OPERATORS\*\*\*

### **5 – Rolloff Driver/Mechanical Shop Assistant @ JP's Disposal Inc. - Chesapeake**

- operate CDL Class B rolloff truck to pick up and deliver rental dumpsters
- safely navigate urban and rural routes, including backing into tight spaces
- perform pre-trip and post-trip vehicle inspections and complete appropriate paperwork; report maintenance issues
- secure loads in compliance with DOT regulations and company standards
- maintain accurate delivery logs and service documentation
- assist shop foreman in the repair process of JP's and customers rolloff dumpsters
- perform shop clean up, grinding/basic welding on dumpsters and painting dumpsters
- operate forklift and pressure washer
- help maintain a safe, clean, and organized work environment
- support scheduled maintenance and emergency repair projects

**EXCELLENCE IN MOTION**