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**TIDEWATER EXPRESS INC.**



Colonial Truck And Trailer Service



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## **ROAD SERVICE DIESEL TECHNICIAN**

**Reports to:** Operations Manager. Wrecker Division. Chesapeake, VA.

**Job Description:** Under the supervision of the wrecker division Operations Manager, this full-time position will be responsible for roadside diagnosing and repairing heavy duty diesel vehicles or other equipment. This highly motivated, self-sufficient mechanic is expected to be a "walking example" of the organized professional operation that TEI strives to be. This individual will be assigned a work truck stocked with parts and heavy repair machinery. Personal hand tools should be provided by the applicant/future employee.

### **Requirements:**

- ❖ Must have at least 3 years' experience as a medium/heavy duty truck or school bus mechanic
- ❖ Must demonstrate a thorough working knowledge of preventative maintenance programs
- ❖ Must have excellent customer etiquette and communication skills
- ❖ Have the ability and desire to form a close working relationship with other team members
- ❖ Possess and use own hand tools
- ❖ Must have, and keep current, a USA issued driver's license with a clean MVR
- ❖ Maintain and/or repair all mechanical, electrical, and electronic components on a wide variety of commercial vehicles and equipment within time limits as outlined in standard labor guidelines
- ❖ Clean, manage, and maintain tools and vehicle assigned
- ❖ Perform duties during regular working hours and when circumstances arise, additional duty time required to complete a dispatched call or task requested by management
- ❖ Must be capable of frequent walking, standing, kneeling, stooping, heavy lifting, and carrying at least 50 pounds
- ❖ Must be willing and able to work outside and inside on slippery or uneven surfaces and ladders
- ❖ Be comfortable with exposure with exposure to hot and cold temperatures, dust, toxic chemicals, materials, and welding sparks
- ❖ Assists service advisors and management by advising the most economical yet effective repair of customer or company equipment
- ❖ Responsible for competent completion of daily maintenance and major repairs that are assigned
- ❖ Support administrative policies and assigned duties
- ❖ Pass pre-employment drug screening

### **Benefits:**

- ❖ Medical, Dental and Vision insurance coverage
- ❖ Medical insurance paid 100% by TEI at 5 year work anniversary
- ❖ Life insurance policy
- ❖ Legal and other supplemental coverage
- ❖ Simple IRA with TEI matching contribution
- ❖ PTO, Holiday, and Bereavement pay